



AUTO SHIP POLICY

Updated 2021

AUTO SHIP PRODUCT ORDER SUBSCRIPTION TERMS & CONDITIONS

The Terms & Conditions constitute an agreement between You (Your) and Terry Naturally Vitamins® (We, Our, Us) relating to the Auto Ship product order subscription program. Please note that Your use of the Terry Naturally Vitamins website is also governed by our [Legal Disclaimer/Terms and Conditions](#) and [Privacy Policy](#) as well as all other applicable terms, conditions, limitations, and requirements on the Terry Naturally Vitamins website. By placing an order and enrolling in our Auto Ship program, You accept these terms, conditions, limitations and requirements. Please read these Terms & Conditions carefully.

WHAT IS AUTO SHIP?

Auto Ship is a product order subscription plan that offers the convenience of automatic delivery of eligible products you select right to your door, on a schedule you set, with an additional percentage off our everyday prices. Auto Ship orders cannot be combined with any other offers. No adjustments on prior purchases. Terry Naturally Vitamins reserves the right to change the Auto Ship product order subscription program at any time and without notice, at Our sole discretion, including discount amounts and eligibility used to determine discount amounts. All changes will apply to future orders, including for current subscriptions. Some of the offer details may change as You receive subscription orders over time (for example, price, taxes, availability, shipping charges).

NOTIFICATIONS: AUTOMATIC ORDER CREATION

Your Auto Ship order subscription is recurring and Your order will continue automatically according to Your chosen delivery schedule, until You change or cancel Your subscription. To enroll in Auto Ship You must create a “My Account” or log in to Your existing “My Account” to set Your preferences. When You order eligible product(s) and enroll in Auto Ship, You will receive email notification that Your Auto Ship order subscription has been created and Your first order will be processed. Five (5) days prior to the processing of each subsequent order, You will receive an email notice including Your estimated ship date, last date to modify Your order and estimated pricing. We may, in Our sole discretion, terminate Your subscriptions at any time without notice. If We do so, You will only be charged for orders that have been placed based on Your chosen delivery schedule.

ELIGIBLE PURCHASES

Auto Ship benefits are limited to eligible products displaying the “Auto Ship” symbol, and then only if You select the Auto Ship delivery method. Subscriptions are good while supplies last. Eligible products are only available for shipping within the forty-eight (48) contiguous US states. Your participation in the Auto Ship order subscription program is personal to You, and You may not assign or transfer Your Subscription or any of the benefits to any third party without Our authorization. All returns under Auto Ship are subject to the [Terry Naturally Vitamins Return Policy](#).

PRICING, PAYMENT, RENEWAL

The amount charged for an eligible product will be the price of that item on our site at the time Your order is placed or lower. The total cost charged to Your payment method for each Auto Ship order will be the price of the item, less the Auto Ship discount, plus any applicable shipping charges and sales tax. Your method of payment will be charged on the day the order is placed, based on the delivery schedule/shipping frequency You established when You created Your subscription. These charges will be on a recurring basis based on your chosen delivery schedule unless You take timely steps to change or cancel Your subscription. Acceptable payment forms are debit or credit cards. Other forms of payment, such as PayPal and gift cards, are not accepted at this time. By participating in the Auto Ship product order subscription program, You authorize Us to charge the payment method You have specified when creating Your subscription for each order.



If We are unable to complete Your Auto Ship order with the payment method You used to create Your subscription, You authorize us to update Your subscription with another payment method in Your “My Account” and to charge the payment method for your Auto Ship order. You may provide another method of payment through Your “My Account” or by calling Our Customer Service at 1-877-575-5155 Monday through Friday 8:00 a.m. to 4:00 p.m. CST. Your subscription will remain in effect until it is cancelled.

If an item is out-of-stock when Your order is placed, We will send You email notification and You will not be charged for the out-of-stock item on Your order. Once the out-of-stock item is available, We will notify You via email and Your order will be processed and Your payment will be charged based on the delivery schedule You determined when You set up Your subscription.

CHANGE OR CANCEL SUBSCRIPTION

You can change Your order frequency, next order date, quantity, payment information, or cancel Your subscription by logging into Your “My Account” on the Terry Naturally Vitamins website and selecting “Manage Auto Ship”. You can also call Customer Service at 1-877-575-5155 Monday through Friday 8:00 a.m. to 4:00 p.m. CST. To change or cancel Your order subscription you will need the email address and password You used to create Your “My Account”. All changes or cancellations must be processed no later than 24 hours prior to the scheduled order date.

AGREEMENT CHANGES

We may, in Our sole discretion, change these Terms, (including all applicable terms, conditions, limitations and requirements on the Terry Naturally Vitamins website), without notice to You. If any change to these terms is found invalid, void, or for any reason unenforceable, that change is severable and does not affect the validity and enforceability of any remaining changes or conditions. YOUR CONTINUED PARTICIPATION AFTER WE CHANGE THESE TERMS AND CONDITIONS CONSTITUTES YOUR ACCEPTANCE OF THE CHANGES. IF YOU DO NOT AGREE TO ANY CHANGES, YOU MUST CANCEL YOUR SUBSCRIPTIONS.